

Blockers to adoption survey



- NHS England's Transformation Directorate are conducting a survey into the practical blockers and challenges to implementing standards and interoperability products/features in systems.
- The survey will help us validate and assess the prevalence of prior consultation and discovery work relating to incentives, financial, commercial issues, and technical challenges. We will then use the results to prioritise steps to address them, and publish a report in July.
- The survey is 15-25 minutes with questions gauging respondents' agreement or disagreement with key statements.
- We are targeting National and Arms Length Bodies (ALBs), care providers, standards bodies, regulators, CCIOS, CIOs, CTOs, CNIOs and system vendors including those with a technical and commercial background
- We are looking to get a broad understanding of perceptions, so we are not asking for a single response per institution. Please share with relevant colleagues, and where an industry or standards body, please cascade to member bodies / networks.
- For further information, please contact interop.standards@nhsx.nhs.uk with "Blockers Survey" in the subject line.

17th
May

Survey launched

17th
June

Survey closes

End of
June /
early
July

Final report completed

Frequently asked questions



Why are you doing this survey?

This survey builds on prior consultation and discoveries that gave us a lot of qualitative insight on possible causes, but we need to understand which are most impactful to tackle and what might be the best way to do so

Why is it important

This is an opportunity for us to gain your insight into the issues and challenges with improving the use of data standards and interoperability, and the results will also be used to inform current EPR strategies, and to improve levels of interoperability across the NHS through the development and adoption of standard.

How does it fit in with other work?

This work sits alongside a call for existing use cases of standards, data architecture and integration in care pathways, ongoing work with EPR vendors, and the consultation on NHSE's Standards and Interoperability strategy managed by the Faculty of Clinical Informatics.

Who are you looking to get responses from?

We are looking to get responses from people with an interest in standards and interoperability in national and standards setting bodies, those involved in designing/specifying, purchasing and managing IT systems and software in care providers (primary, secondary, tertiary and adult social care), and IT and software suppliers. More detail are shown in the table later in this deck.

Should I share it with colleagues?

We recognise that circumstances vary across the sector and country and at different levels, so we are interested in hearing the breadth of views rather than a single institutional response. Please do share with colleagues in roles similar to the table shown later in this deck, and if you are a body that is composed or represents member organisations, please cascade to your member organisations

How long will it take to complete? And how long do I have?

The questions are mostly closed, asking respondents to select one of several answers. The number and type of questions vary depending on the respondent, and we estimate somewhere between 15-25 minutes are required to complete the survey. The survey will be live from 18th May to 17th June, and you can save your response at any time after registration.

What will you do with the results?

Please be reassured that survey results are being collected and reported in accordance with the Market Research Society Code of Conduct. Data collected as part of this survey will be compiled to produce an overall view of the survey results and your individual responses will be anonymous.

We commit to feeding back the outputs & learning from this collection so you can see how we are using this to help shape future approaches. A report will be published by August.

Target audience



Target Audience	Example roles we are interested in hearing from
<p>National and standards bodies Standards setting bodies, industry groups and NHSE and NHSD policy teams and national initiatives and programmes working on transformation;</p>	<ul style="list-style-type: none">• Policy• Leadership / strategy• Technology development and implementation• Business change and implementation• Assurance, inspection or enforcement
<p>Care Providers Those involved in specifying requirements, commissioning and procuring IT systems used in primary (inc. optometry, dentistry and community pharmacy), secondary, tertiary and adult social care provision</p>	<ul style="list-style-type: none">• Digital and technology professionals• Data, analytics and informatics professionals• Procurement and commercial professionals• Strategy, planing, policy or leadership
<p>IT and Systems providers Those involved in development of software and IT used by providers of Primary (inc. optometry, dentistry and community pharmacy, secondary, tertiary and adult social care</p>	<ul style="list-style-type: none">• Chief Information or Technology Officer• Commercial Director• Product Director• Medical Director